

## New Year - new logo with new modern website

[www.ecg.rs](http://www.ecg.rs)

ECG has started the new year with a couple of substantial changes. The first is a change in the visual identity of the company - the logo. After a long-term cooperation, the ECG decided to merge with the Summit Consulting Services company, which led us to apply a new visual identity. Accordingly, the changes were made on the official website of the European Consulting Group.

The new logo was designed by using two recognizable colors, both for the European Consulting Group and for Summit Consulting Services, symbolizing the quality of the services that both companies provided in the past. The color selection is not accidental, green defines growth and security, also it is related to ambition, money and peace. Blue symbolizes trust, loyalty, wisdom, and intelligence. The combination of these two colors fully represents our company, its mission, goals, working ethic, and of course, the quality of our services delivered by our employees, which is the message that we want to send to the world. We fully intend to continue and to build on our previous successes.



New logo of European Consulting Group

The changes were made on the official website of the European Consulting Group. Now, site visitors can learn about the mission of the company and the services that ECG provides, as well as finding out everything they are interested in, track the projects, open positions and check company news in a much easier way. All of this, is confirmed by ISO quality standards *ISO 9001* and *ISO 27001*, so that users and partners can have an insight into the reputation and credibility of the company presented through our quality certificates and awards. Experts can apply with their biographies to positions that are currently open, potential partners can follow the projects within our pipeline, and both can freely contact us to initiate or to join with new business opportunities. The Web site in the new modern layout presents a clear overview of all the projects that ECG has successfully implemented.

### In This Issue

01

New Year - new logo with new modern website

02

The Legal Aid project  
EuropeAid/135633/IH/SER/RS

03

The arrival of the returnees to  
"Nikola Tesla" aeroport

04

Visits by the Free Legal Aid  
Mobile Teams on the field

05

"EU Information and Cultural  
Centre 2017-2018 - Kosovo\*"  
EuropeAid/139026/DH/SER/XK

06

Supervision of Construction of  
Subotica and Kalenic Regional  
Waste Management Centres,  
EuropeAid/133972/C/SER/RS

08

Management of EU Info Centre  
and EU Info Points 2017-2018,  
Bosnia and Herzegovina  
EuropeAid/138056/DH/SER/BA

08

ISO 9001 and ISO 27001  
Standards



## The Legal Aid project EuropeAid/135633/IH/SER/RS

The European Union - funded Project "Protection and Promotion of Property Rights of Displaced Persons, Refugees and Returnees on the Readmission Agreement" whose beneficiary is the Office for Kosovo and Metohija, held a presentation and panel discussion of the draft Access to Justice thematic report on Monday, February 19<sup>th</sup>, focusing on the possibilities of internally displaced persons (IDPs) in order to achieve the basic human rights through favorable justice mechanisms in Kosovo.

In the conclusion of the discussion, it was pointed out that there are new tendencies in the practice of the European Court of Human Rights, asking for a completely new light on the issue of the possibility to file a claim for compensation to the European Court of Human Rights for damages by persons who suffered a violation of human rights in the territory of Kosovo and Metohija.

Presented draft report "Access to justice" in Belgrade Mr. Nemanja Ilić, an expert on social issues, presented the Report dealing with the essential problems related to the right to access to justice in the territory of Kosovo and Metohija, both in its usual form, which refers to the right to bring "cases before the court" and other forms in which the right to access to justice arises. Assistant Director of the Office for Kosovo and Metohija, Mr. Zoran Bojović, opened the panel discussion welcoming the guests and stressing that access to justice, as a basic human right, must be available to everyone. Mr. Bojovic also presented the results of the project so far in providing free legal aid to vulnerable groups. Participants were also addressed by the Head of the Legal Affairs Group at the Office for Kosovo and Metohija, Mr. Igor Popović, who cited judicial mechanisms available to the non-Albanian population in Kosovo and Metohija and how they proved to be ineffective in the implementation of the basic human rights of the vulnerable.



Presented draft report "Access to justice" in Belgrade

## The arrival of the returnees to "Nikola Tesla" aeroport

On Thursday, January 25<sup>th</sup>, the Free Legal Aid Mobile Team met with a group of more than 50 returnees at the Readmission Department at Nikola Tesla Airport.

Upon administrative procedure, the project's Free Legal Aid Mobile Team informed the returnees of their rights in the Republic of Serbia and what support the legal aid project provides.

Project Director, Mr. Radoš Dabetić and Senior Legal Adviser, Mr. Vladimir Mojsilović, introduced the procedure of return to the returnees. Some passengers had identification documents, valid travel and personal documents, but some had illegally stayed in Germany, the country that signed the Readmission Agreement. The Free Legal Aid Mobile Team explained to potential clients of the project the importance of registration at the Office for Readmission as a precondition for exercising the right to obtain personal documents, social and health insurance and education.

Project Director, Mr. Radoš Dabetić, said that the project, whose beneficiary is the Office for Kosovo and Metohija, was implemented with the financial assistance of the European Union. **"We have the ability to provide legal aid free of charge, not exposing our clients too much, not asking them about their history and that helps us gain their trust fast," said Mr. Dabetić, emphasizing the importance of mutual trust.**

Informative materials, in both, Serbian and the Roma language, were distributed to the returnees, and RTS (the National Radio and TV Broadcaster) reported on the arrival of the returnees, which was organized in Belgrade with the Commissariat for Refugees and Migration of the Republic of Serbia.



Project Director, Mr. Radoš Dabetić and Senior Legal Adviser, Mr. Vladimir Mojsilović

*"Purpose of the free legal aid project is to facilitate registration in the system by supporting the process of obtaining personal documents", Vladimir Mojsilović explained the purpose of reception of returnees at the airport.*

You can watch episodes of "Right to Tomorrow" on the following links:

<https://www.youtube.com/watch?v=6Yg2KwhFkx8&t=442s>

<https://www.youtube.com/watch?v=4-GuEE1hRpE&t=675s>

[https://www.youtube.com/watch?v=okn6e5\\_5nys&t=3s](https://www.youtube.com/watch?v=okn6e5_5nys&t=3s)

<https://www.youtube.com/watch?v=jFTzO1M05IQ&t=13s>





## Visits by the Free Legal Aid Mobile Teams on the field

Mobile teams are project units consisted of junior experts and trainees, made to provide help and legal assistance to clients who are not capable to visit project offices, due to financial or health issues.

Free Legal Aid Mobile Teams reach out to all clients who are not able to visit project offices either for health, or financial reasons. The teams visited Smederevo, Štrpce, Kruševac, Kragujevac, Mladenovac, Leskovac and many more places.

On January 29<sup>th</sup> this year, the Free Legal Aid Mobile Team, provided by Belgrade's Project Office, met potential clients, who have unresolved legal problems in KiM, but are unable to visit one of the project offices, at the office of Trustee for Refugees and Migration in Smederevo. The Free Legal Aid Mobile Team met at the trustee's office with three internally displaced people with legal proprietary issues and with two people who have ongoing proceedings for damage compensations against UNMIK, KFOR and PIK, but are not IDPs. The Free Legal Aid Mobile Team filled out applications for free legal aid and collected the documentation. After the meeting at the trustee's office, the team paid a house visit to an IDP whose property in Prizren is usurped. The team filled out the application and collected the documents necessary for case opening.



Free Legal Aid Mobile Team visited parties in Smederevo

A total of 124 residents currently live in the collective centers „Junior“ and „Lahor“, mostly displaced people as well as 8 refugees from Croatia and BiH. The average age of the residents is above 40 and a total of 15 families with children live in both collective centers. The municipality of Štrpce has two more collective centers with total of 42 residents.



Free Legal Aid Mobile Team in Štrpce

On January 25<sup>th</sup>, the Free Legal Aid Mobile Team from Gračanica visited collective centers „Junior“ and „Lahor“ in Štrpce and spoke with internally displaced people who need legal assistance.

The Free Legal Aid Mobile Team of five legal experts spoke with 14 residents of these collective centers who have legal proprietary issues, mainly related to probate hearing which they do not have funds for.



**Free Legal Aid Mobile Team in Kruševac**

On January 11<sup>th</sup>, 2018 in Kruševac the Free Legal Aid Mobile Team met with thirteen internally displaced persons from Kosovo and Metohija. The team signed contracts and power of attorneys with the parties and collected the necessary documentation, and preparation of submissions for further proceedings, is in progress.

For the second time, Free Legal Aid Mobile Team visited Kragujevac on February 23<sup>rd</sup>, 2018 in the Office of the Commissioner for Refugees and Migration and met with eleven internally displaced persons.

They presented a total of seventeen legal issues, including five problems related to labor disputes, five problems of usurpation of property in KiM, four related to damaged property in KiM and three requests for obtaining documentation in places of origin.



**Free Legal Aid Mobile Team in Kragujevac**

## “EU Information and Cultural Centre 2017-2018 - Kosovo\*” EuropeAid/139026/DH/SER/XK



**Helpdesk Officer / Centre Administrator (North Mitrovica), Ms. Marija Perović and Information Officer/Events Organiser (North Mitrovica), Mr. Milan Milosavljević**

The purposes of this project are to improve accessibility of EU related information and opportunities to the public and interested stakeholders, to assist the EU Office in successfully implementing its communication strategies, also to efficiently manage and operate the EU Information and Cultural Centres in Pristina and North Kosovska Mitrovica as well as all related information activities. Other goals are to support EU related events and networks that will create maximum impact in terms of EU visibility in Kosovo\* and foster public debate on the EU and to increase the knowledge and understanding of EU policies, objectives, priorities, institutions and perspectives among the population.

**In coordination with Commissariat for Refugees and Migration, the mobile teams made organized visit to clients in Smederevo, Štrpce, Kruševac, Kragujevac, Leskovac and Mladenovac.**

European Consulting Group, alongside with Ecorys NL as leader and Ecorys BE and B2 Agency from Kosovo\*, started in February 2018 the implementation of the EU funded project “EU Information and Cultural Centre 2017-2018 - Kosovo\*” EuropeAid/139026/DH/SER/XK. The project will last for two years, closing in February 2020.

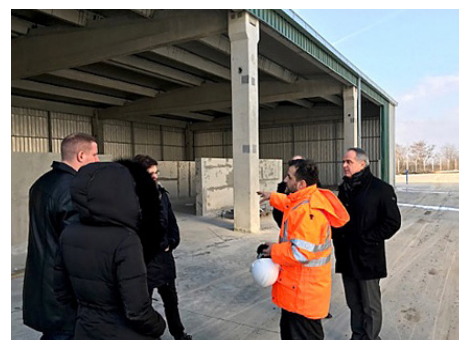
\* This designation is without prejudice to positions on status, and is in line with UNSCR 1244/99 and the ICJ Opinion on the Kosovo declaration of independence.)



## Supervision of Construction of Subotica and Kalenic Regional Waste Management Centres, EuropeAid/133972/C/SER/RS

The construction of a regional Waste Management system is coming to an end, and it is important to bring the projected infrastructure closer to the population, its purpose and the advantages of such a waste management system.

While the specific objective is to help the development of reliable waste management systems in Serbia by supporting the consortium of Regional Waste Management Centres (RWMC) for Subotica and Kolubara (Kalenic) regions in particular.



Construction of a landfill in Subotica

In October, Eco-workshops for pre-school age, in kindergartens in the territory of the city of Subotica, were realized. Through interaction and play with children, we have come to common conclusions as to what are the correct ways of waste management, and what are inadequate ways to handle the generated waste. In November, education continued in the form of eco-classes, which were held in the third grades of elementary schools in the territory of the city of Subotica.

The National Employment Service supported the implementation of the educational activities, implemented by the educators Ms. Danijela Nuspl and Ms. Sonja Brankov.



Interaction with kids in Subotica

The regional waste management system was also presented in the secondary chemistry-technical school "Lazar Nešić" in Subotica, with pupils of the educational profile of the environmental protection technician. Through education we have jointly determined the environmental impact of regional waste management.





Secondary chemistry-technical school  
"Lazar Nešić" in Subotica

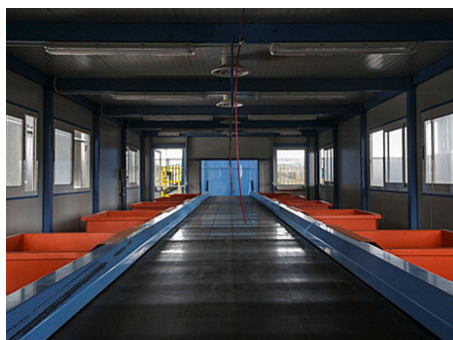
Realized educational activities represent an introduction to the education of the population of the Subotica region, which will be implemented intensively when the regional waste management system starts operating at full capacity.

## The Regional Depot starts working and employs 60 people

The project "Building a regional solid waste management system for the City of Subotica and the municipalities of Bačka Topola, Senta, Kanjiža, Čoka, Mali Iđoš and Novi Kneževac" has in-built within it a comprehensive regional waste management system. In this year, the Regional Waste Management Center in Bikov started working, financed by the European Union, and hence the employment of new employees is expected.



Construction of a landfill in Subotica



At the last session in 2017, the City Assembly adopted the Decision on granting consent to the second amendment to the Program of operation of the limited liability company for the management of solid waste and municipal waste "Regional Landfill", according to which 60 people will be employed in the Regional Landfill. From mid-January in 2018, the Rulebook on organization and job classification has entered into force.

The overall objective of the project "Supervision of Construction of Subotica and Kalenic Regional Waste Management Centres" is to contribute to the achievement of the National Waste Management Strategy 2010-2019 of Republic of Serbia and EU Directives on Waste Management and Environment Protection, in turn leading to a better state of environment and public health.

# ECG Summit Newsletter

Issue No/20

April 2018.

## Links

<http://deponija.rs/>

<http://pravnapomoc.org/>

<http://euinfo.ba/>

<https://new.ecg.rs/>

<https://www.youtube.com/watch?v=6Yg2KwhFkx8&t=442s>

<https://www.youtube.com/watch?v=4-GuEE1hRpE&t=675s>

[https://www.youtube.com/watch?v=okn6e5\\_5nys&t=3s](https://www.youtube.com/watch?v=okn6e5_5nys&t=3s)

<https://www.youtube.com/watch?v=jFTzO1M05IQ&t=13s>

## Contact

### European Consulting Group

Bul. Mihaila Pupina 115v / VI,  
11070 Belgrade, Serbia

tel: +381 11 65 50 402  
fax: + 381 11 65 50 411  
mail: [info@ecg.rs](mailto:info@ecg.rs)  
[www.ecg.rs](http://www.ecg.rs)

## Find us on the World Wide Web



/ecgprojects



ECG Technical Assistance Projects



@ECG\_EU\_Projects



EuropeanConsultingGroup

## Management of EU Info Centre and EU Info Points 2017 - 2018, Bosnia and Herzegovina EuropeAid/138056/DH/SER/BA



Mr Hahn's dialogue with Citizens of BiH  
and after-session selfie

Citizens gathered in EU Info Offices in Brčko, Banja Luka and Mostar and Sarajevo had the opportunity to discuss the importance of submitted answers to the questionnaire, how much progress that BiH has achieved to date will influence opportunities for better education, employment and life in BiH. The dialogue was organized with the Commissioner for Enlargement, Mr. Johannes Hahn, and the Deputy Head of the EU Delegation to BiH, Mr. Khaldoun Sinno, in the morning, and afternoon session was held with the Head of the EU Delegation to BiH / EUSR, Mr. Lars Gunnar Wigemark.

## ISO 9001 and ISO 27001 Standards



ECG is proud to be working under ISO 9001 and ISO 27001 standards. Our project management activities are carefully planned and monitored for quality assurance. We are committed to continuous improvement of service quality through regular reviews of our working procedures and processes. We are currently reviewing ISO standards for environmental protection, project management and training, as potential tools for further improvement of our performance.

