



Newsletter

No. 04

Date: June, 2010

Public Sector Consulting

- **New project kick off: HD ECG leads the consortium to implement the new EU project for improving tourism Sector in Serbia (Ref. No. 126970)**

HD European Consulting Group as the leader of the consortium, along with its project partners Hulla and Co Human Dynamics KG (Austria), CHL Consulting (Ireland) and International Tourism Institute (Slovenia), has won the project Support to implementation of the National Strategy for Tourism in Serbia. HD ECG has extensive experience in implementation of EU funded projects, but this time it will have chance for the first time to take the responsibility of the lead position in implementation of such a complex project. We are proud of the fact that this is one of few EU projects which is awarded to a consortium led by a Serbian company. The project is financed by the European Commission and it will be implemented over the next 2 years.

The overall objective of the project is to support the tourism sector in Serbia to implement a strategy and policy framework, ensuring the link between tourism potentials and economic development, enhancement of tourist competitiveness, and the attractiveness of tourist products. The project will assist the following Serbian institutions to increase contribution of Serbia's tourist sector to the national economy: the Sector for Tourism of the Ministry for Economy and Regional Development and other Government Ministries; National Corporation for Tourism Development; National Tourist Organization of Serbia and local tourist organizations; and other key institutional partners and stakeholders in the area of tourism.

The project Kick Off Meeting was held on May 26, 2010, in the Ministry of Economy and Regional Development. The meeting was attended by representatives of the Ministry, the National Corporation for Tourism Development and HD ECG project consortium members.

- **New project: Technical Assistance to enhance the data management, forecasting and monitoring and evaluation capacity of the National Employment Service (Ref. No. 128079)**

HD ECG supports the project consortium led by [EEO Group](#), as the subcontractor on this labour market forecasting project. The project has started on March 1, 2010 and it is planned to be completed in October 2011. The budget of the project is EUR 1 million.

The overall objective of the project is to decrease the level of unemployment in the Republic of Serbia. The purpose of this contract is to upgrade NES performance in the following areas: 1) monitoring and forecasting of labour market trends and 2) monitoring and evaluation of active labour market programs.

The activities are related to the enhancement of the forecasting, monitoring and evaluation abilities of NES through: improvements in the utilized methodologies for labour market trend analysis and monitoring and evaluation of active labour market programs; better organization of the processes of gathering, processing and utilization of information on labour market trends and active labour market programs; and improvement of the capacity of NES staff for forecasting labour market trends and monitoring and evaluation of active labour market programs.

- **Project in implementation: Institutional Strengthening of the Judicial Academy (Ref. No. 127706)**

HD ECG, Cifesa and T.M.C. Asser Instituut, are members of the consortium led by [Human Dynamics](#), which has been selected by the European Commission to implement the project "Support to the National Judicial Academy". The budget of the project is EUR 1.5 million. The project is launched on September 16, 2009 and it will last 24 months.

The objective of the project is to strengthen the Judicial Academy as an institution and improve the quality of its programmatic activities, that it is better positioned to fulfil its important role with respect to raising the professional qualifications of Judges, Prosecutors, their Assistants, and other court personnel. The project also includes the improving of the oversight and information management system at the Judicial Academy.

The Judicial Reform Strategy institutionalised the Judicial Training Centre as the main protagonist and coordinator of judicial education in Serbia focusing on the continuous training of judges and prosecutors. While the JTC's capacities could not encompass entirely all the training needs related to the judicial profession, it was envisaged in the Strategy that the Centre would become, as of 2008, the National Judicial Academy with sole competence on the education of candidate judges, prosecutors and judges' and prosecutors' assistants.

In the period from February 9-10, 2010, the Strategic Planning Retreat was held in Novi Sad for Judicial Training Centre/Judicial Academy members of the working groups. The training included determining vision, mission and values, SWOT analysis and other aspects of the strategic planning, as well as determining key activities and priorities for Judicial Academy's employees in the future period.

- **Project in implementation: Support to the Health Care Accreditation Agency (Ref. No. 127276)**

HD ECG participates in implementation of the EU funded and [EPOS](#) managed project “Establishment of the Public Agency for Accreditation and Continuous Quality Improvement of Health Care in Serbia“ along with project partners [NICE](#) and [CHKS](#). The Project has started on June 15, 2009 and its duration is 18 months. The budget of the project is EUR 1.5 million.

The implementation of this project in the previous period was marked by numerous significant activities. Special Workgroups were established in October 2009 in order to develop new chapters of the existing standards, for Laboratories, Pharmacies, and Diagnostics & Imaging in primary health care and hospitals. Members of these workgroups, established by the Agency for Accreditation of Health Care Institutions of Serbia and supported by the project, are representatives from both private and public health sector in their respective fields. Six sessions of workgroups for development of standards for Laboratories, Pharmacies, and Diagnostics & Imaging were held in this period and members of the workgroups continued with intensive work on development of new standards.

Conference „Future of Accreditation of Health Care Institutions in Serbia“, organized by Ministry of Health, Delegation of the European Commission and the project office was held on October 30, 2009 and it was attended by large number of representatives of health care institutions across the country. Important project activities also included: Lecture of Dr. Charles Shaw at the School of Medicine, University of Belgrade; two Workshops on the Development of Strategic and Business Plan for the Agency for Accreditation of Health Care Institutions in Serbia; Evaluation of Pilot Sites Workshop; and Workshop on the Development of Strategic and Business Plan for the Agency for Accreditation of Health Care Institutions in Serbia.

More info: <http://www.accreditationproject.rs>

Our CSR Activities

- **Student Competition: Best company**

Director of HD ECG, Danijel Pantic participated in student competition “ZNAJJE” as a member of a jury that chose the best student company in a manifestation organized by the Belgrade Banking Academy. The manifestation was organized in cooperation with 23 Serbian secondary schools and over 300 students participated in the project. The final gathering of the “ZNAJJE” project was organized on May 13, 2010, and on that occasion the jury had chosen the most successful teams that received valuable prizes. The students had chance to get to know more about the world of finances and business, as well as to practice their skills of financial analysis and project evaluation.

More info:

<http://www.bba.edu.rs/sr/section-blog/44-najnovije-vesti/540-zavrna-manifestacija-projekta-znanje>